

Live Virtual Workshop
See Possibilities in Problems
Chat Transcript 07SEP23

12:01:17 Kerry Priest: Hello! Kerry Priest, Manhattan, Kansas USA

12:01:21 Peter B - Madison, WI: peter blankenheim Madison, wi

12:01:24 Anna Prescher: Hello from cool & cozy Minneapolis, Minnesota!

12:01:29 Sierra Woods: Sierra from Ottawa

12:01:36 Ana Maria Tamayo: Hello, this is Ana Maria Tamayo based in Lima, Perú.
Nice to be sharing the space.

12:01:38 krishnakumar: Hello everyone, KrishnaKumar Velayudham, from
Concord, NC.

12:01:39 Heather Oxman: Heather from Lethbridge Alberta Canada - currently
housesitting in Calgary

12:01:40 Elizabeth Archamambault: Elizabeth from Seattle Wa

12:01:45 Sandy Davie: Hi - I am in Santa Cruz, California

12:01:46 Robin (she/her): Territory of Algonquin Anishnabeg (Ottawa)

12:01:46 Anne vdHorst: Anne from Hamburg, Germany...

12:02:04 Kathy Solberg, CommonUnity: Kathy from Washington State - Everett,
WA - the County north of Seattle

12:02:09 Roya Damabi: Hello from Edmonton, Canada in Treaty 6 territory. 🍎

12:02:15 Anne vdHorst: Happy to be here but unfortunately in the car driving. So
mostly only listening...

12:02:26 Juli Okal, The Shift Matters: Hello from Western Wisconsin!

12:03:20 April Schnell: Hello everyone from Ft. Collins, CO USA

12:03:43 Ahmed Avais: Reacted to "Hello everyone from ..." with 🙌

12:03:48 Alex: Hello! Alex from Glasgow in Scotland

12:04:00 Tori: Atlanta GA

12:04:01 Ahmed Avais: Hi, I'm Ahmed Avais, my feet are touching Apex, North
Carolina

12:04:03 Trilby Smith (she/her): Good morning everyone. I'm Trilby and I'm
joining from the unceded territory of the xʷməθkʷəyəm, Skwxwú7mesh
and səliwətaʔ (colonially known as Vancouver, Canada)

12:04:08 Ahmed Avais: Reacted to "Atlanta GA" with 🙌

12:04:11 Trang Nguyen: I'm Trang from Hanoi, Vietnam

12:04:11 Ahmed Avais: Reacted to "Hello! Alex from Gla..." with 🙌

12:04:22 Ahmed Avais: Reacted to "Good morning everyon..." with 🙌

12:04:25 Ahmed Avais: Reacted to "I'm Trang from Hanoi..." with 🙌

12:04:39 Sheri van Lochem: Hello, Sheri from Abbotsford, BC (Canada)

12:04:39 Royce (she/her): It's so nice to see everyone! I'll be sharing your chat /questions, etc. with Glenda for her responses.

12:04:45 Mary Nations: I am joining from Raleigh, NC

12:04:51 Ahmed Avais: Reacted to "Hello, Sheri from Ab..." with 🙌

12:04:58 Ahmed Avais: Reacted to "I am joining from Ra..." with 🙌

12:05:16 Abraham Alano Ali: Hi every one.

12:05:20 Gloria Song: Hello everyone, joining from Vancouver British Columbia 😊

12:05:25 Ahmed Avais: Reacted to "Hi every one." with 🙌

12:05:27 Ahmed Avais: Reacted to "Hello everyone, join..." with 🙌

12:05:44 Raquel Rodriguez Nouche: Hello, I am from Argenyine.

12:05:53 Ahmed Avais: Reacted to "Hello, I am from Arg..." with 🙌

12:08:49 Csaba: Hello, I am from Hungary.

12:08:54 Ahmed Avais: Reacted to "Hello, I am from Hun..." with 🙌

12:09:59 Abraham Alano Ali: Hell every one! This is Abraham from Ethiopia

12:11:58 Royce (she/her): Would that it were so Newtonian to solve problems...but it just doesn't work in complex situations.

12:13:00 Ahmed Avais: Reacted to "Hell every one! This..." with 🙌

12:13:06 Ahmed Avais: Removed a 🙌 reaction from "Hell every one! This..."

12:15:32 iPad Олександра: Hello, everyone, I am Oleksandra from Ukraine

12:18:10 Peter B - Madison, WI: is there a slide 3?

12:20:32 Royce (she/her): Peter, Let me check...just a moment...Yes Slide 3 was the one where she listed the steps of today's presentation:

WHAT? What is the problem with problem solving?

SO WHAT? So what is the Pattern Logic alternative?

NOW WHAT? Now what patterns do you want to shift?

12:21:56 Sandy Davie: There is another component to the belief behind the use of divination. The assumption is that there is an intrinsic connection between the universe and humanity. "As above, so below". Seeing the connection between the cosmos and humanity. This was manifest in the use of astrology as the major form of divination throughout the ancient world.

12:22:44 Royce (she/her): Thanks for sharing that Sandy. Such a concise description...

12:24:36 Kerry Priest: Could you say a little more about what you said about the dominant culture's role in garbage can method? ... Are you saying it could be a performative way of being inclusive but not actually inclusive process?

12:28:13 Kerry Priest: Thanks for sharing that - I teach a class on civic and community engagement processes - this give me a new metaphor for reflecting on what we are trying to do!

12:29:09 Royce (she/her): Nice, Kerry. We have an Associate who does really powerful and intentional civic and community engagement...let me know if you'd like to talk with her.

12:29:27 Kerry Priest: Reacted to "Nice, Kerry. We have..." with 👍

12:29:34 Sandy Davie: Really appreciate this exploration. I have to leave now and look forward to watching the recording of the rest of the meeting.

12:29:36 Kerry Priest: Replying to "Nice, Kerry. We have..."
yes would love to connect!

12:29:48 Royce (she/her): Be in touch, Sandy...thanks.

12:32:42 Royce (she/her): Here's the link to the tool Glenda just shared, if you want to know more about [Interdependent Pairs](#).


12:35:00 Royce (she/her): Link to [Complex Adaptive System](#) definition:

12:35:01 Gloria Song: the inquiry of potential resonates deeply with me. It sounds inviting and open to create possibilities rather than judging them for what it is

12:35:55 Royce (she/her): Lovely, Gloria...Right—It looks to possibilities so that we build on what we know and what we have to move forward, rather than blaming or whining about the past.

12:36:59 Royce (she/her): [Adaptive Action](#)

12:38:00 Royce (she/her): More about the [CDE Model](#) (Containers, Differences, and Exchanges).

- 12:39:02 Royce (she/her): More about [Pattern Logic](#):
- 12:48:02 Royce (she/her): But you don't have to move totally to the other end of the pair...You can slide back and forth, depending on what your system needs...What fits best with what is needed at any given point.
- 12:50:33 Ana Maria Tamayo: thanks Glenda. As Rays parkinsons progresess randomness is becoming an attractor pattern, demanding much energy, so becoming aware of this is for me important to help the family continues their interests.
- 12:51:16 Royce (she/her): Ana Maria, I will share this with Glenda. We are thinking about you both and know that you will do what you need to do...thanks for being here as you can.
- 12:51:55 Ana Maria Tamayo: Thanks very much dear Royce.
- 12:53:09 Royce (she/her): Reacted to "Thanks very much dea..." with 
- 12:53:32 Kerry Priest: Thanks for these thoughts today ... I am feeling inspired to use a complexity/pattern logic approach to an institutional program review ... we are feeling very stuck around complex issues due to changing conditions post-pandemic and traditional approaches to "review" don't feel very hopeful in getting us unstuck
- 12:53:43 Gloria Song: How do we know we are having just right phase for container, difference, and exchange?
- 12:54:16 Peter B - Madison, WI: + very thought provoking
- 12:54:17 Royce (she/her): Kerry I'd love to hear more about this as you move forward...Cool approach.
- 12:54:26 Alex: + opened my mind to new thinking
- 12:54:28 Ahmed Avais:
+ learned about the evolution of problem solving
+ garbage can
+ inquiry is the answer
- 12:54:36 Robin (she/her): + enjoyed seeing some of the current virtual cohort here!
- 12:54:55 Kathy Solberg, CommonUnity: +great slides interspersed with actual examples of what the examples looked like in practice.
- 12:55:18 Robin (she/her): + contrast with other problem-solving approaches
- 12:55:34 Ahmed Avais: - very deflating to learn for my day job and still uncomfortable working with employers

12:55:57 April Schnell: + appreciated the challenge slide with the interdependent pairs, and showing how the different problem solving methods shifted back and forth (zoom out)

12:56:14 Csaba: + I very much liked the pace and the clarity of the session. I am after a tiring workday and still was able to keep my focus. Thanks!
Nothing on the - side

12:56:33 Peter B - Madison, WI: + thanks for all the posted web page references

12:56:46 Royce (she/her): Ahmed, I get that...and I am wondering if—even when you can't use it with your employers—can you use some of this in finding your own responses to those challenges.

12:56:55 Ahmed Avais: Reacted to "Ahmed, I get that...an..." with ❤️

12:56:57 Royce (she/her): Reacted to "+ thanks for all the..." with 👍

12:57:28 krishnakumar: + learnt a new way of approaching problem solving.
thanks for sharing this framework.

? How to apply this in a specific context, are there tools or templates that enables a HSB practitioner to use this concept for problem solving ?

12:57:39 Royce (she/her): Replying to "+ I very much liked ..."
Csaba, thanks for being here...

12:57:45 Mary Nations: + this gathering of folks in many different places at once thinking together

12:58:20 Raquel Rodriguez Nouche: Thanks you. Very interesting.

12:58:25 Kerry Priest: Thanks so much! See you again soon :)

12:58:36 krishnakumar: Thanks a lot

12:58:37 Alex: thank you so much!

12:58:42 Malini Srikanth: + Great introduction of the framework of the patterns and with an application on problem solving

12:58:49 Anne vdHorst: Thanks so much!